

QUALITY POLICY

AFM Facilities Limited are committed to addressing climate control changes, preventing pollution and minimising the environmental impact of our operations.

We are dedicated to providing the highest level of customer service attainable by supplying competitively priced services and products that perform as designed, and to deliver these services and products on time, every time.

To achieve this AFM Facilities Limited will:

- Provide services at a profit which fully satisfy its customer's requirements and the purposes of the company.
- Deal positively and effectively in all external relationships with customers, suppliers and supporting bodies.
- Define quality objectives including those needed to meet service requirements, Identification and assessment of AFM Facilities Limited.
- Quality Objectives and the Quality Policy will be carried out as part of the annual Management Review meeting.
- Strive for excellence in all its internal operations, with all departments fully integrating towards commonly understood goals.
- Ensure that all employees are appropriately trained such that they understand their role in the achievement of quality and actively contribute towards continual improvement, particularly in the following areas: Communications, Personal attention to workmanship standards, Accepting changes and variance, Assist management in the continual improvement to methods in the management system.
- Comply with legal and statutory requirements, continually monitor and strive to improve business practises having an impact on quality, health & safety, and the environment.
- Hold regular Senior Management review meetings to ensure suitability and effectiveness of the quality system, this policy and the methods used for measurement.

Alan Mc Cormack (M.D)

A handwritten signature in blue ink, appearing to read 'Alan Mc Cormack', is written over a horizontal line.

Date: 5th November 2025